

Sage Intergy Practice Portal | Product Summary

Empowering Patients to Take an Active Role in Their Healthcare

Ninety percent of patients who already use the Internet would like to communicate with their physicians online.¹ The Sage Intergy Practice Portal, developed in partnership with Kryptik Corporation, allows you to easily respond to this need. Patients can connect with you through secure electronic communication and online services that are fully integrated with the Sage Intergy suite of solutions.

Connected Patients Lead to a More Efficient Practice

The Sage Intergy Practice Portal facilitates the patient/provider "connection" by giving patients access to a wide array of online information and services. This enhanced connection enables your practice to not only communicate more effectively, but also boost efficiencies and drive revenue. Plus, you can get all of the advantages of the practice portal without special hardware requirements for your practice or your patients. Access to the Sage Intergy Practice Portal is obtained through industry standard Web browsers. Through a secure login, your patients can access real-time information and services that enable them to participate in their care.

Connected Patients Lead to a More Efficient Practice

The flexibility of the Sage Intergy Practice Portal provides many options to fit the needs of your practice. You can move at your own pace by deploying portal options when you need or want them.



BENEFITS

- Convenience for your patients as they connect with practice & providers online
- Enhanced practice efficiency and revenue
- Streamlined communications and reduced phone calls into practice
- Improved patient satisfaction through greater access to your practice
- Instant access to patient medical history, including immunizations
- Time-saving through use of online pre- and post-visit questionnaires and forms
- Secure online patient registration
- Minimized redundant data entry by saving information communicated through the portal directly into the patient chart

Practice Information

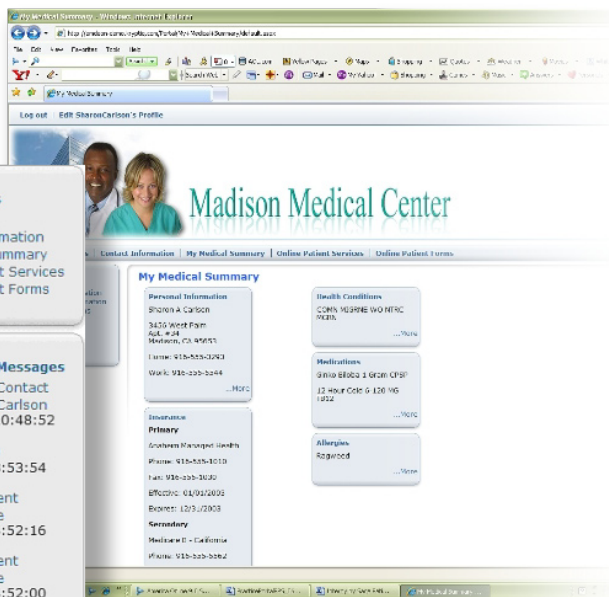
- Contact Information
- Provider Bio's
- Locations
- Directions
- Services
- Mission Statement
- Practice History
- Office Hours
- Special / Seasonal Promotions

Medical Summary

- Personal Information
- Insurance
- Health Conditions
- Medications
- Allergies
- Pharmacies
- Immunizations
- Contacts

Online Patient Services

- New patient registration
- Appointment Request
- Update Personal Information
- Prescription Refill Request
- Billing Questions
- Contact Your Physician
- Pre and Post Visit Questionnaires
- Online Patient Forms



Experience a new level of communication with your patients by using the Sage Intergy Practice Portal to send and receive secure email messages.

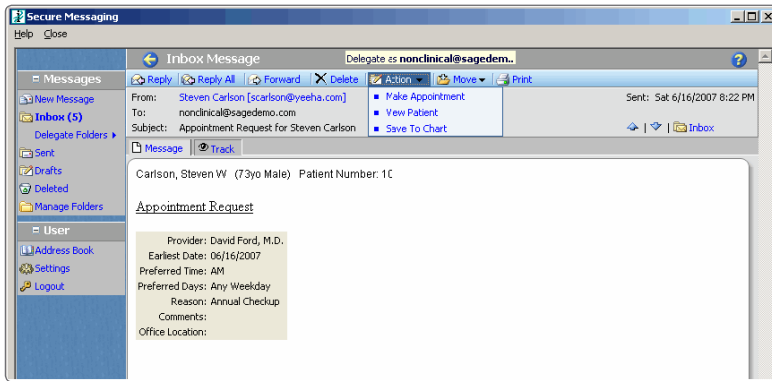
¹ Patient/Physician Online Communication: Many patients want it, would pay for it, and it would influence their choice of doctors and health plans. HarrisInteractive. Health Care News, Volume II, Issue 8, April 10, 2002.

Your Practice Reaps the Benefits

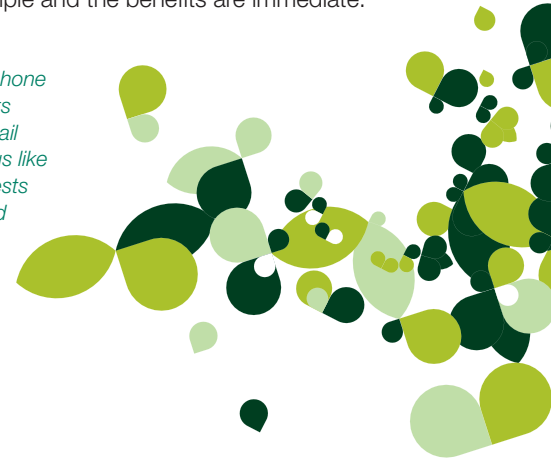
The portal's solution-oriented workflow design automatically navigates your staff directly from the patient request to the appropriate window in Sage Intergy or Sage Intergy EHR from which to complete the task. Your practice can also send secure messages to patients to communicate receipt of lab test results, action plans or other important information. Whether you send or receive secure messages, any information can be easily saved to the patient's medical record for future reference. With the use of online patient forms, the information collected from the patient is actually inserted into the patient's medical record for archival.

Secure Messaging for Enhanced Communications

Secure messaging within the Sage Intergy Practice Portal is truly secure. All message content is stored and viewed completely behind the secure login. Outside of the secure portal, notification messages are sent to the patient's non-secure email alerting them to login to the practice's Web site. In addition, every message sent is time and date stamped and tracked; the system will even notify you if your patient has not read the message within the timeframe you have set. You can route secure messages based on message or task type. Plus, the system uniquely identifies patients who utilize the portal and prompts you to communicate via secure messaging. The connections are simple and the benefits are immediate.



Save time on the phone by enabling patients to send secure email messages for things like appointment requests, billing inquiries, and more.



FEATURES

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| Secure Messaging | Reduce the number of telephone calls and time spent per communication by utilizing email versus the phone. Additionally, because it's email, you get documented patient-practice interaction(s). This also provides patients with a greater feeling of practice/physician accessibility which can lead to increases customer satisfaction. |
| Integration with Sage Intergy and Sage Intergy EHR | The Sage Intergy Practice Portal is fully integrated with Sage Intergy and Sage Intergy EHR, enabling you to save inquiries and information communicated through the portal directly into the patient's chart. |
| Easy Customization | You can determine which services to utilize on the portal and customize the information presented and communications sent. You can also determine who uses the system within the practice. |
| My Medical Summary | Patients have secure 24/7 access to a medical summary that shows them their personal and insurance information, health conditions, medications, immunizations, allergies, lab results, and much more from any Internet-enabled computer, anywhere in the world. |
| Online Patient Services | Patients can easily take advantage of a wide range of services online such as requests for appointments, prescriptions, referrals, and billing inquiries. |
| Administrative Tools | Patients can easily make updates to personal information and they can connect with providers for initiatives like Medical Home. |
| New Patient Enrollment | New patients to your practice can register online, reducing the time and effort involved in the patient registration process. Their online registration is fully integrated with Intergy patient registration so the new record is automatically populated without re-keying of data. |
| Integrated Online Patient Forms | Create your own online patient forms and questionnaires to gather pre- and post visit and other information. Once the form is complete, the data is saved directly into the patient chart and can be documented as codified data in the note. |
| Portability of Patients' Personal Health Record | Easily export a CCD which can be uploaded to a patient's Personal Health Management Tools or shared with another physician. |
| Marketing and Communications Tools | Become a trusted source of information as you develop and distribute regular e-newsletters to patients who sign up for newsletters on your site. For example, use newsletters to remind patients about the start of the flu season so they can schedule an appointment for their annual flu shot or announce the addition of a new physician |
| We Can Help You Get the Word Out | Sage has created several tools to help simplify the process of marketing your new portal. Customize form letters and other professionally-designed templates such as brochures, postcards and rack cards to meet the needs of your practice. |